YOUR PERSONAL DETAILS			
FULL NAME			
ADDRESS			
POST CODE			
TELEPHONE NUMBER			
EMAIL			

AFGHAN ONLINE SHOPPING RETURNS FORM

IF YOU ARE UNHAPPY WITH YOUR ITEM FOR ANY REASON AND WOULD LIKE A REFUND OR EXCHANGE, PLEASE FOLLOW THE STEPS BELOW WITHIN 7 DAYS OF YOUR DELIVERY:

Afghan Online Shopping 1. Fill in your personal details on the left, order details and all options below. Tick whether you would like a refund or an exchange. It is very important that you include your order number, so we can process your request more quickly.

- 2. If you require an exahinge, make sure you fill in the appropriate boxes on the right of the table below.
- 3. If you were sent the wrong item, make sure you fill in the details on the bottom left of the page.
- 4. Enclose the form with you parcel and we will process within 3 working days of receipt.
- 5. It is your responsibility to get the item safely to us. It would be advisable to use a courier that uses a tracking service.

Please send your returned goods to this address:

65-67 The Broadway, Southall, Middlesex, UB1 1JY LONDON (UK)

YOUR ORDER SUMMARY	

ORDER DATE: **ORDER NUMBER:**

These 3 columns are for exchange items only. Please fill in appropriate boxes.

QTY	PRODUCT CODE	PRICE	REFUND(tick)	EXCHANGE(tick)	REASON FOR REFUND / EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REPLACEMENT ITEM

I HAVE RECIEVED AN INCORRECT ITEM:

ORIGINAL ORDERED ITEM CODE	ORIGINAL ORDERED ITEM CODE	I STILL WANT THE ORIGINAL ITEM (tick)	I WANT A REFUND (tick)

All items returned must be in their original condition within 7 days of receiving the item. The goods are your responsiblity until they reach our warehouse. We recommend you use a postal service that insures you for the value of the good you are returning. We cannot exchange pierced jewellery or hair accessories due to hygiene reasons. All exchanges are subject to availability.

> This returns policy doe not affect your statutory rights. For any further information regarding our returns policy, please visit our website.